



Interested Party	Requirements / Needs / Expectations (RNEs)	Issues, if any	NEDA Action Plan to Address IP Issues	Responsible for Monitoring QMS Fulfillment of RNEs
ICC Members (Client / Stakeholder)	Complete and accurate project documents and reports, e.g., Project Evaluation Reports (PER)	<ul style="list-style-type: none"> <li>Incomplete PERs</li> <li>Late submission</li> </ul> Incongruence of recommendations with the findings	Institutionalize QMS	ICC Core Secretariat
Proponent Agencies (Client / Stakeholder)	Timely processing of project appraisal according to the prescribed timeline.	<ul style="list-style-type: none"> <li>Late transmittal of issues/concerns regarding submission and ICC instructions</li> </ul>	Institutionalize QMS	ICC Core Secretariat / Evaluating Staff
Supportive Stakeholder (Potential Beneficiary or Gainer)	Fast approval, implementation, and completion of projects	None	Provide information on progress / status through website and media releases	ICTS, DIS
Opposing Stakeholders (Potential Loser)	Consideration of negative effect on income or welfare  Computation of losses and compensation for these  For some: Rejection of project on account of negative impact	None	Thorough PERs  Encourage proponent to do proper consultation, communication, and stakeholder engagement	ICC Core Secretariat / Evaluating Staff
Politicians	Full information on project details  Consideration of constituents' sentiments and welfare	None	Provide information on progress / status through website and media releases	
Development Partners	Fast decisions from ICC	<ul style="list-style-type: none"> <li>Slow ICC Decisions</li> <li>Bureaucratic red tape</li> </ul>	Institutionalize QMS	Public Investment Staff



Regulatory Agencies	Compliance with process and reportorial requirements	None	Relevant QMS process	Relevant NEDA Office
Regional Development Councils	Timely recommendations (eg endorsement/ non-endorsement) on proposed project according to the prescribed timeline  Timely feedback of the RDC recommendations to the ICC	Scheduling of RDC meeting may not in sync with review timelines  Deferment of RDC recommendations on specific projects, possibly due to inability to get a consensus, issues that may be raised by affected sectors or LGUs, etc.	Institutionalize QMS	ICC Core Secretariat
NEDA Regional Offices	Efficient coordination when requesting for inputs  Completeness of documents referred to for review  Feedback on the results of review/inputs made	No sufficient time allotted for review of referred proposals  Incomplete documents required for review  No feedback received on results of review	Institutionalize QMS  Institute regular feedback mechanism	ICC Core Secretariat/ Evaluating Staff/
Management	Consistency of program/project design, implementation and attainment of goals and objectives	None	ISO 9001:2015 QMS	Mancom; QMR, Heads of Office
Employees / Staff	Adequate work environment and right financial reward and acceptable system of discipline and rewards	None	HR/Admin processes; Internal Communication Plan	Head of Office; HR; Admin
Media and General Public	Availability of information regarding ICC decisions	Transparency and immediate availability of information	Finalize and share guidelines on Freedom of Information	DIS / ICC Core Secretariat