



QUALITY OBJECTIVES

**INTERNAL AUDIT SERVICE (IAS)
For Calendar Year: 2018**

Quality Objectives	Target	Performance Measurement <i>(if applicable)</i>	Source of Data	Frequency of Performance Monitoring and Measurement	Responsible for Monitoring Results
INTERNAL QUALITY AUDIT					
a.) QMS Processes scheduled for audit are audited within the prescribed timeframe	100%	(Number of Processes audited as scheduled / Total Number of Processes Scheduled for Audit) x 100%	Internal Quality Audit (IQA) Program and Plan	15 Days after the last Audit Day	Internal Quality Audit Team Leader
b.) Timely verification of corrective actions of previous nonconformities	100%	(Number of Verified Corrective Actions within the schedule / Total Number of Corrective Actions of Previous Nonconformities) x 100%	Nonconformities, Opportunities for Improvement and Corrective Actions Monitoring	10 Days after the last Audit Day	Internal Quality Audit Team Leader
c.) IQA reports submitted to QMR 15 days after the last day of audit	100%	Number of IQA reports submitted 15 days after the last day of audit / Total Number of Internal Audit Reports Submitted) x 100%	Submission Monitoring Log Sheet	15 Days after the last Audit Day	Internal Quality Audit Team Leader

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d.) Percentage of IQA findings accepted/considered with corresponding corrective action plan	100%	Number of IQA findings accepted with corresponding corrective action plans/ total number of IQA findings	CAR Monitoring Audit Reports	5 days before Management Review	Internal Quality Audit Team Leader
e.) Percentage of IQA Team Reports completed per Quality Operating Process per IQA TEAM within budget and audit report cycle time	100%	Delivery of High Quality Audit Team Reports to Audit Quality Operating Processes/IQA Team/ within Budget and Audit Report Cycle Time	IQA Team Reports	Number of Audit completed 15 Days after the last Audit Day	Internal Quality Audit Team Leader
f.) Percentage of IQA team members which satisfied the minimum qualifications standards for internal auditors	100%	Percentage of IQA team members with at least a two internal audit/ QMS trainings, one year government service, and a graduate of any four-year undergraduate course	List of IQA members in the Internal Quality Audit Program and Personnel Data Sheet		Internal Quality Audit Team Leader

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