



REPUBLIC OF THE PHILIPPINES

NATIONAL ECONOMIC AND DEVELOPMENT AUTHORITY

QUALITY OBJECTIVES

Human Resource Development Division (HRDD)
For Calendar Year: 2018

Quality Objectives	Target	Performance Measurement <i>(if applicable)</i>	Source of Data	Frequency of Performance Monitoring and Measurement	Responsible for Monitoring Results
External Training Procedure 1. Timely and accurate processing of foreign and local training/scholarship 2. Timely and accurate monitoring of foreign training/scholarship responsibilities	a) Accuracy 90%	$\frac{\text{Total Number of Foreign and Local Training/Scholarship Processed over Total Number of Foreign and Local Training/Scholarship Approved}}{\text{Total Number of Foreign and Local Training/Scholarship Issued}} \times 100\%$	Monitoring Database	Quarterly	AO V, SAO, CAO
	b) Timeliness 100%	$\frac{\text{Total Number of Foreign and Local Training/Scholarship Processed over Total Number of Foreign and Local Training/Scholarship Issued}}{\text{Total Number of Foreign and Local Training/Scholarship Issued}} \times 100\%$			
Note: <i>Accuracy – Refers to the processing of documents without mistake/error.</i> <i>Timeliness – Refers to processing of documents within the prescribed time.</i>		$\frac{\text{Total Number of memoranda on the submission of post training reports over Total Number of returning grantees}}{\text{Total Number of returning grantees}} \times 100\%$			

Prepared by:

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